

# Shernbao Dryers

## Q&A



Item No.	Max Power	Blow Force	Nozzles	Target User
SHD-2600P	2200W	750g	round/narrow/wide nozzle	Pet owners
SHD-2800P	2800W	860g	round/narrow/wide nozzle	Professional groomers
DHD-3000F	3000W	920g	round/narrow/wide nozzle	Professional groomers
DHD-2400T	2200W	1020g	round/narrow/wide nozzle	Professional groomers

Assorted Nozzles



## Q: How to care and maintain the dryers?

A: About maintenance:

1. Clean the foam filter regularly to avoid further motor malfunction caused by the hair.
2. Wash the foam filter often and then dry it.
3. Replace the new carbon brushes when run out of them.  
(Carbon brush service time: 300h-500h)



**Q: How to use the dryer properly?**

A: 1. Turn on the heating, adjust to the max speed, and the temperature will rise slowly. Take a while for preheating like air conditioning.

2. The dryer temperature increases above 30 degrees, in summer time, just turn off the heating after the temperature rises a little bit. But in winter time, you can keep the heating on until you finish drying.

**Q: What's the difference between the force dryer and the hair dryer?**

- A. The force dryer can blow off the moisture from the pet coat and skin quickly, but you can't use it to make the pets fluffy.
- B. The hair dryer can dry pets with hot air, at the same time with the use of a variety of tools, to groom the pets with different modelings.

**Q: How to assemble the hose?**

**A:** Connect the hose & the connector and rotate anticlockwise the hose till tightly connected.



# FAQ Summary

**Q 1: Why does the dryer not working when we turn it on?**

A: There are a few possibilities. If so, return to the sellers for repairing.

1. Run out of carbon brushes.
2. PCB is broken.
3. Switch is broken.
4. Motor is broken.

**Q 2: Why does it have the smell of burning when the dryer is running?**

A: Possibility 1. Hair entered inside and burned by heating unit

Possibility 2. Worn motor

**Q 3: Why does the dryer blow stronger sometimes and then weaker sometimes?**

A: Potentiometer or PCB or Motor is broken.

**Q 4: Why does the dryer start working automatically after being plugged in?**

A: PCB malfunction.

**Q 5: Why does the dryer scream after being used for a while?**

A: 1. Hair entered and sucked inside the dryer  
2. Motor malfunction

**Q 6: Can we change the power cord by ourselves if it is burned?**

A: Yes, you can. Just replace the plug (10A-16A) bought from hardware store or return to the seller for a new power cord.

**Q 7: Can we replace the power cord if it has come off or been bitten off by dogs?**

A: Ask a professional electrician to reconnect the broken part, but it is better to return to the seller to replace a new power cord for safety reasons.

**Q 8: The hose easily falls off when the dryer is working.**

A: Possibly the hose is not tightened. Just tighten the hose counterclockwise and gently pull out a little at the same time for fully match the grain .



**Q 9: The connector can not be attached well with dryer or nozzle.**

A: Check if the rubber washer is missing. If so, take a rubber washer from an unused nozzle.



**Q 10: The dryer can blow wind but with low temperature**

A: 1. For dryers with heating: First, check if the heating unit is fine. Then check the PCB.

2: For dryers without heating: Check if the air volume is OK, if not, maybe the motor is defective.

**Q 11: The hose can not be assembled when I get a new dryer.**

A: Put a little moisturizer to the joint (for lubrication) or to the rubber washer, as the new joint will be a little bit tighter.

**Thank you!**